

SILVERWOOD



To all Silverwood Guests and Valued Clients,

I am posting this brief information today regarding the Coronavirus (COVID-19) pandemic and what preventative measures we are taking to safeguard you, our clients, and our staff. We want to ensure the community that we know how important your vehicles are to your day to day activities and we are open for business.

As a valued client and guest, your safety is our priority. We have held staff preventative measures meetings as well as a host of new cleaning processes.

- From having all door handles and disinfected on a daily basis to the disinfecting of work stations, phones, and computer equipment.
- We have also outlined hand washing between guest interactions and set up hand sanitizer stations throughout the store.
- All individuals showing signs of illness will be asked to stay home. (self-quarantine)
- All individuals travelling abroad are asked to self-isolate.
- We will be implementing the sanitizing of all keys, steering wheels, and shifters, to further protect guests and staff.

I hope this gives you confidence in the actions we are taking to keep everyone safe and we look forward to seeing you at Silverwood Toyota.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian Dawson", is written over a light blue horizontal line.

Brian Dawson
General Manager
780.808.8801

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